

## **SUE PENNA ASSOCIATES**

### **DOMESTIC ABUSE/VIOLENCE**

#### **The issues for housing/homeless departments**

It is recommended that this course be attended by all levels of staff within your organisation. It is designed to be useful to professional staff and support staff that do not have direct client contact. The day course includes, awareness raising, the legal framework, information sharing and local service provision in line with the recommendations in BVPI number 11 (Implementing the new domestic violence Best Value Performance Indicator, LGA April 2005)

Topics covered are

#### **An introduction to domestic violence**

*What do we mean, who is affected, where it happens.*

#### **Exploration of the psycho - socio model of power and control**

##### **Power, control and domestic violence**

*How the control is maintained*

##### **The process of deliberate abuse/violence**

*Explanation of Bidermans chart of coercion to aid understanding of the psychological process of abuse*

##### **Why women can't leave**

*The internal/external influences that stop her leaving*

##### **The Physical and psychological effects on children**

##### **How to respond as a Housing/Homeless agency.**

*From initial contact to resolution, how to respond, what helps, issues that may arise, worker fatigue, how to move the agenda forward*

##### **Risk Assessment and domestic abuse/violence**

##### **The importance of multi –agency working and signposting**

*The legal framework, information sharing, local support agencies*

*The course uses a range of teaching techniques, but focuses on an experiential learning approach. Delegates will be provided with training packs that will expand on topics covered and there will be opportunity throughout the day to ask questions.*